

Provider	Summary of Actions	Compliance with Governor's Request
Water and Wastewater Utilities		
AAA Utilities	AAA Utilities will not disconnect essential utility services for non-payment during the State of Emergency. For questions, call (803) 755-1203.	Service disconnections for non-payment are suspended
Blue Granite Water Company	Blue Granite Water Company, as an operating company of the Corix Group, will be suspending water-service shutoffs for delinquent payments in all its US and Canadian business units, except in Alaska, effective immediately. Additionally, the Company is reconnecting service to those customers who are currently not receiving water service due to lack of payment on delinquent accounts. Customer contact centers are fully operational, but longer than normal hold times may occur during the current conditions. For more information, visit https://www.myutility.us/bluegranitewaterco/about-us/media-room/bgwc/2020/03/23/covid-19-preparedness-response or call (800) 367-4314. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment and late fees are suspended during the state of emergency. Service is being restored for previously disconnected accounts.
Condor Environmental	Condor Environmental will not disconnect essential utility services for non-payment during the State of Emergency. For questions, call (864) 469-9715. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
CUC, Inc.	CUC, Inc. will not disconnect essential utility services for non-payment during the State of Emergency. For questions, call (843) 987-2727. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Daufuskie Island Utility Company	Daufuskie Island Utility Company (DIUC) will not disconnect essential utility services for non-payment during the State of Emergency. The company asks that all communications be made by phone or email. DIUC intends to continue providing safe and adequate service to all customers. For additional information, visit http://www.daufuskieislandutility.com/ . The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Dowd Water Systems	Dowd Water Systems will not disconnect essential utility services for non-payment during the State of Emergency. For questions, call (803) 345-2285. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Georgia Water & Well Services	Georgia Water & Well Services will not disconnect essential utility services for non-payment during the State of Emergency. For questions, call (706) 543-9353. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Hamilton-Haynes Water Works	Hamilton-Haynes Water Works will not disconnect essential utility services for non-payment during the State of Emergency. For questions, call (843) 761-4959. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Hyde Park Water Works	Hyde Park Water Works will not disconnect essential utility services for non-payment during the State of Emergency. For questions, call (864) 229-6453. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
JACABB Utilities	JACABB Utilities will not disconnect essential utility services for non-payment during the State of Emergency. For more information and to pay your bill online, visit: https://www.jacabbutilities.com/ . For questions, call (864) 973-9001. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Kiawah Island Utility	Kiawah Island Utility is suspending all disconnections and collection processes that would normally be made due to delinquent payments on all accounts until further notice. Customer Care will still be readily available by email at sc-customerservice@swwc.com or by phone at (877) 405-1742. Customers are encouraged to consider enrolling in automatic payments to ensure payments are on time. To enroll or pay your bill online, visit https://www.swwc.com/sc/pay/ . If you mail in payments, the company is taking measures to ensure your account won't be negatively impacted by late fees if there is a mail service delay. For more information, visit https://www.swwc.com/sc/covid19/ . The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended until further notice.

Lake Wylie MHP Utilities	Lake Wylie MHP Utilities will not disconnect essential utility services for non-payment during the State of Emergency. For questions, call (919) 924-8907. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Lakewood Utilities	Lakewood Utilities will not disconnect essential utility services for non-payment during the State of Emergency. For questions, call (877) 525-3966. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Ocean Lakes Utility	Ocean Lakes Utility will not disconnect essential utility services for non-payment during the State of Emergency. For questions, call (877) 510-1413. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Palmetto State Utility Services	Palmetto State Utility Services will not disconnect essential utility services for non-payment during the State of Emergency. For more information, visit: http://www.asusinc.com/blog/about/covid-19-virus or call (803) 790-7288. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Palmetto Utilities	Palmetto Utilities, Inc. is taking the follow actions in response to the COVID-19 pandemic: <ul style="list-style-type: none"> • Suspending all service disconnections so that customers have access to essential service • Restoring residential customers' service that had been previously shut off. A white tag will be hung on your door to let you know service has been restored. If your service is currently shut off or you need to make payment arrangements, please contact (803) 699-2422. • Closed payment office for customer payments. In place of making payments in person, you can make payments by: <ul style="list-style-type: none"> o Mailing them into the office at 1713 Woodcreek Farms Rd, Elgin, SC 29045, o Paying online at https://www.logicsolbp.com/NiPacoleetSC/login.aspx o Signing up for automatic draft, or o Dropping them off in the overnight payment box at the office. If you are experiencing financial hardship, please contact the Company to inquire about payment arrangements. Their customer service group is fully operational and can be contacted at (803) 699-2422 or customerservice@niamerica.com between 8:30 am to 4:30 pm to assist with questions. For more information, visit https://www.nipacoleet.com/covid-19-update/ .	Service disconnections for non-payment are suspended during the state of emergency. Service is being restored for previously-disconnected residential customers. If your service is currently shut off or you need to make payment arrangements, please contact (803) 699-2422.
Palmetto Wastewater Reclamation	Palmetto Wastewater Reclamation, LLC will not disconnect essential utility services for non-payment during the State of Emergency. The Company is restoring service to residential customers that had previously been shut off. If your service is currently shut off or you need to make payment arrangements, please contact (803) 699-2422. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency. Service is being restored for previously-disconnected residential customers. If your service is currently shut off or you need to make payment arrangements, please contact (803) 699-2422.
Pine Haven Water System	Pine Haven Water System of Clover, SC will not disconnect essential utility services for non-payment during the State of Emergency. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
QH Lagoon	QH Lagoon will not disconnect essential utility services for non-payment during the State of Emergency. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Scenic Lake Park	Scenic Lake Park of Rembert, SC will not disconnect essential utility services for non-payment during the State of Emergency. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Scotland Yard Utility	Scotland Yard Utility of Clover, SC will not disconnect essential utility services for non-payment during the State of Emergency. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Sliding Rock Water System	Sliding Rock Water System, LLC of Easley, SC will not disconnect essential utility services for non-payment during the State of Emergency. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.

Much of the information on this page and its associated links has been provided to the ORS by the referenced utilities. The ORS cannot make any warranties about the completeness, reliability, or accuracy of this information.

South Carolina Water Utilities (formerly Harbor Island Utilities and T.J. Barnwell Utility)	South Carolina Water Company will not disconnect essential utility services for non-payment during the State of Emergency. To pay your bill you can pay online at https://www.swww.com/sc/pay/ or contact their Customer Care team at sc-customerservice@swww.com or (877) 405-1742. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended until further notice.
Synergy Utilities	Synergy Utilities, LP of Lexington, SC will not disconnect essential utility services for non-payment during the State of Emergency. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
T & M Utilities	T&M Utilities, Inc. of Sumter, SC will not disconnect essential utility services for non-payment during the State of Emergency. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Total Environmental Solutions	Total Environmental Solutions, Inc. will not disconnect essential utility services for non-payment during the State of Emergency. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Upstate Water Resources	Upstate Water Resources of Travelers Rest, SC will not disconnect essential utility services for non-payment during the State of Emergency. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Water Supply Company	Water Supply Company, Inc. of Lexington, SC will not disconnect essential utility services for non-payment during the State of Emergency. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.
Wright's Plumbing & Utilities	Wright's Plumbing & Utilities, Inc. of Chapin, SC will not disconnect essential utility services for non-payment during the State of Emergency. The Office of Regulatory Staff's website has a COVID-19 page devoted to providing consumers with updates on actions taken by the regulated utilities and cooperatives during this crisis. You can find the latest news at https://ors.sc.gov/covid19 .	Service disconnections for non-payment are suspended during the state of emergency.